

Installing Maestro Standalone for Windows

This guide describes how to install Maestro standalone software on any personal computer with Windows 10. The software can be downloaded to any Windows computer with an Internet connection.

Installation Steps

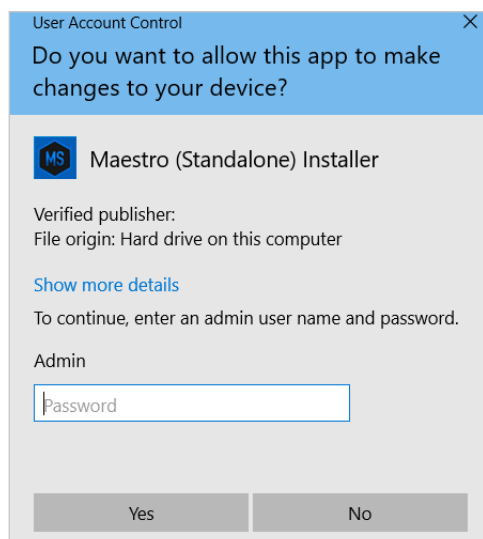
- 1 Download and Install Maestro Standalone
- 2 Activate the Software License and Launch Maestro Standalone

Step 1: Download and Install Maestro Standalone

- a Maestro Standalone requires an administrator account. Please ensure you are logged into a computer administrator account before continuing with installation
- b If not already done, navigate to the Software Updates on the website www.elevatehealth.net and follow the prompts to download the **Maestro Standalone Version x.x**.
- c In Windows Explorer, navigate to where you downloaded the file.
- d Double-click the **maestro-standalone-win-x.x.x.x.exe** file and follow the prompts to complete the installation.

Note: Installation can take up to 30 minutes.

- e The User Account Control box may appear. Enter the admin password if prompted and click **Yes**.



User Account Control Box

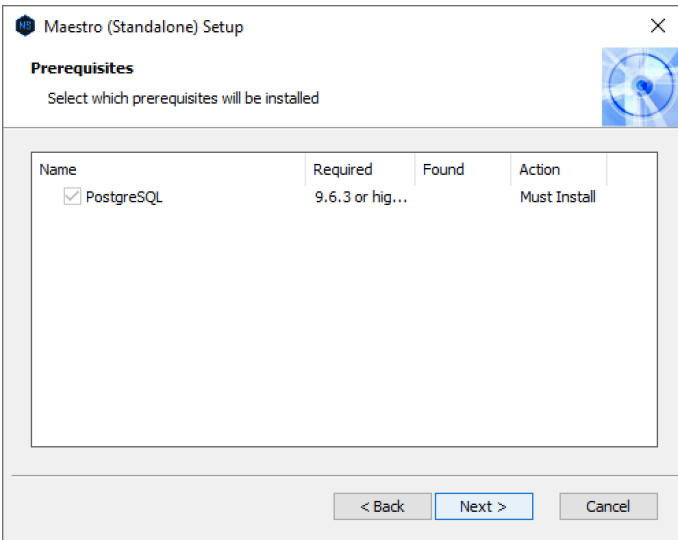
- f The Prerequisites Setup Wizard appears. Click **Next**.



Prerequisites Setup Wizard

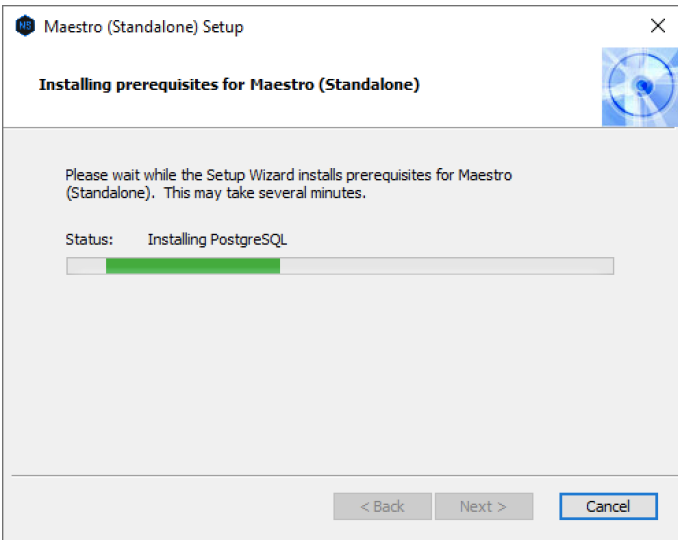
Installing Maestro Standalone for Windows

- 9 The PostgreSQL install window appears. Click **Next**.



PostgreSQL Install Window

Wait while the PostgreSQL installs.



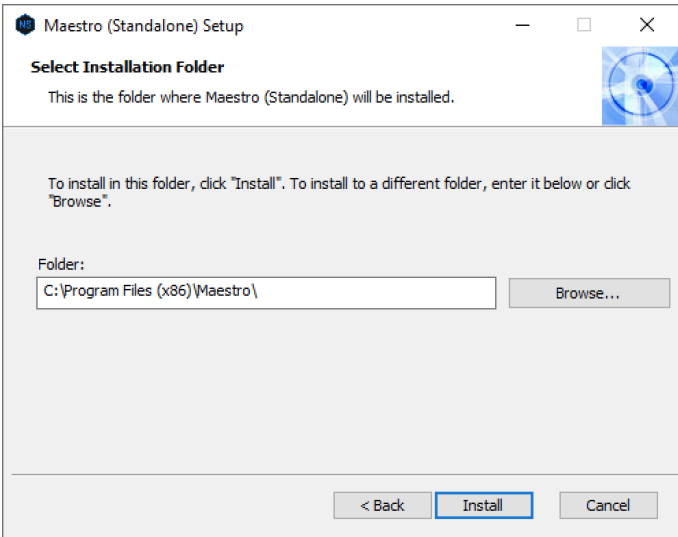
PostgreSQL Installing

The Maestro (Standalone) Setup End-User License Agreement window appears.



Maestro (Standalone) Setup End User License Agreement Window

- h Select the "I accept the terms in the License Agreement" option and click **Next**.



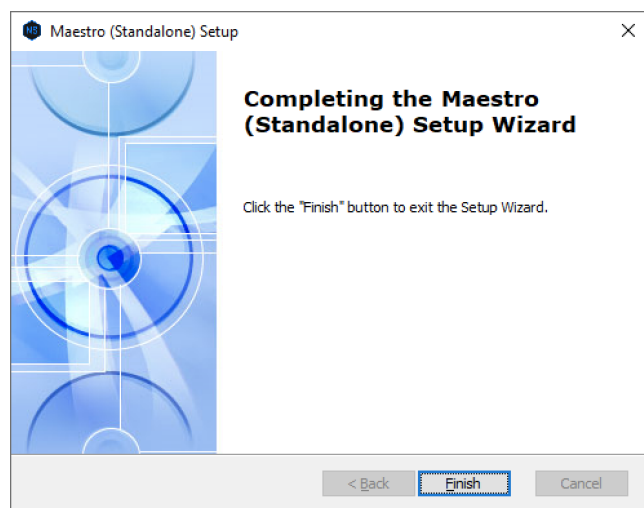
Select Installation Folder Window

The Select Installation Folder window appears.

- i Confirm the destination folder (or change the file path using the **Browse** button) and click **Install**.

Installing Maestro Standalone for Windows

Once the installation is complete, the Maestro (Standalone) Setup Wizard completion window appears.



Select Installation Folder Window

j Click **Finish** to complete the installation.

k Once installed, restart the computer.

Step 2: Activate the Software License and Launch Maestro Standalone

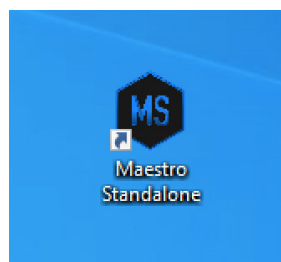
Each patient simulator includes one free license for Maestro Standalone. You must activate the software license either online or by calling Customer Service before the update takes effect.

Prior to activating the software license in Maestro, you must locate the license key included in the simulator "documentation or provided by Elevate Healthcare via email.

Note: If you cannot access our server via Internet, the computer will generate a 25-character Simulator Number to be used when contacting Customer Service.

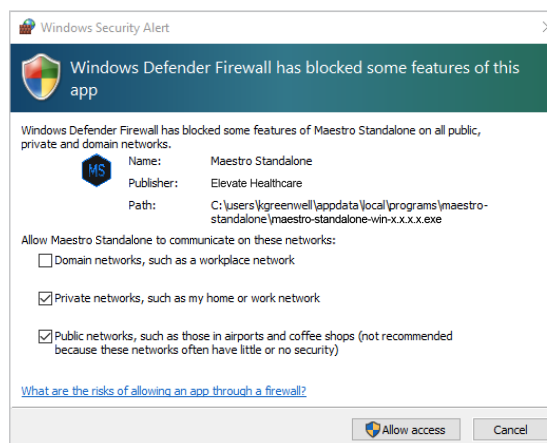
To launch the Maestro Standalone software:

- a** From the desktop, click on the new **Maestro Standalone** shortcut icon to open the new version of Maestro Standalone.



Maestro Standalone
Shortcut Icon

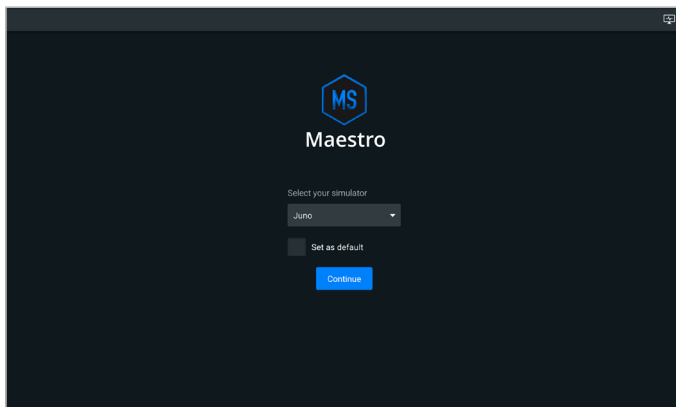
- b** A window titled "Windows Security Alert" may appear saying, "Windows Defenders Firewall has blocked some features of this app." Place a checkmark beside private and public networks, then click **Allow access**.



Windows
Security Alert

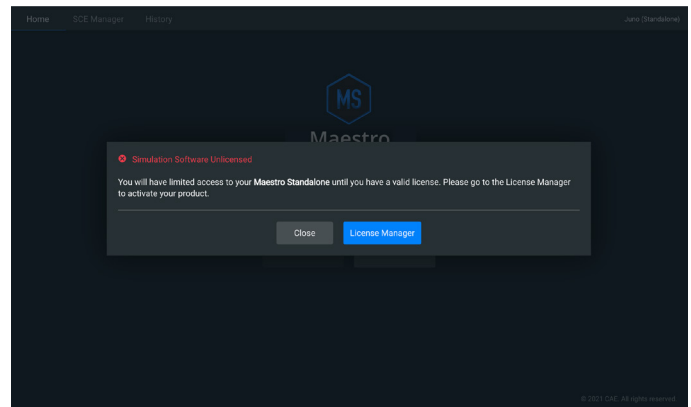
Installing Maestro Standalone for Windows

- c Select the simulator window and click **Continue**.



Maestro Simulator Selection Screen

The Simulator Software Unlicensed message appears.



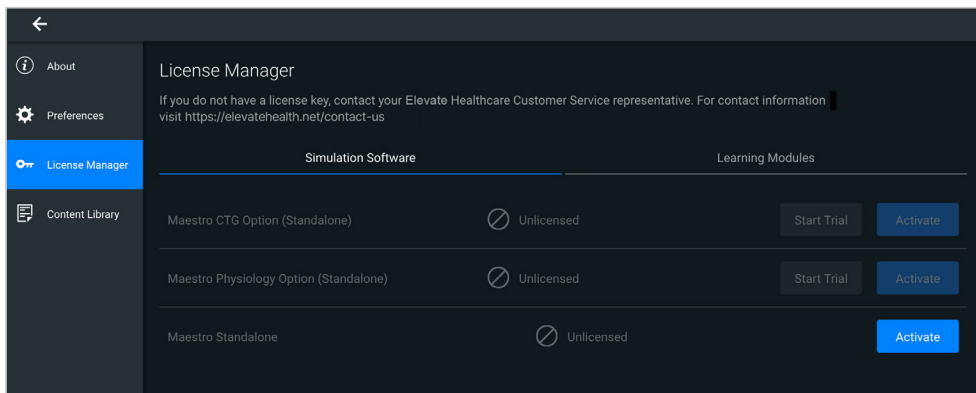
Simulator Software Unlicensed Message

- d Click **License Manager** to activate the license online or offline.

Online Activation

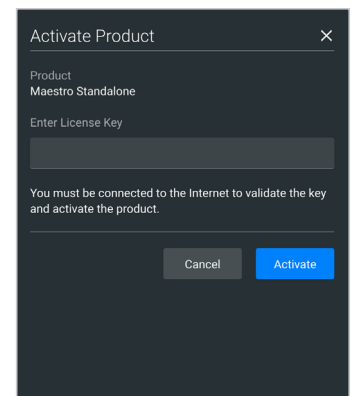
To activate the software license online:

- a From the License Manager screen, on the Simulation Software tab, click **Activate**.



License Manager Screen

The Activate Product screen appears.

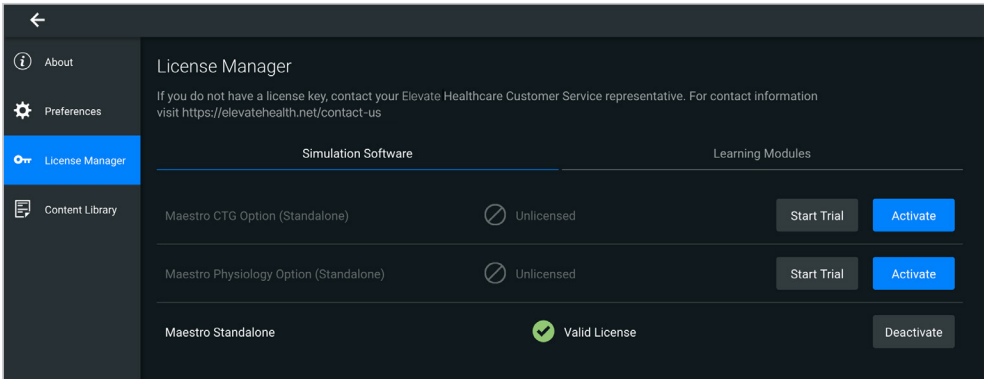


Activate Product Screen

- b Enter the license key provided in your simulator documentation or email from Elevate Healthcare and click **Activate**.
The Success message appears.

Installing Maestro Standalone for Windows

- c Confirm the software license is activated on the License Manager screen. A "Valid License" indicator appears in line with the software.



Activated License

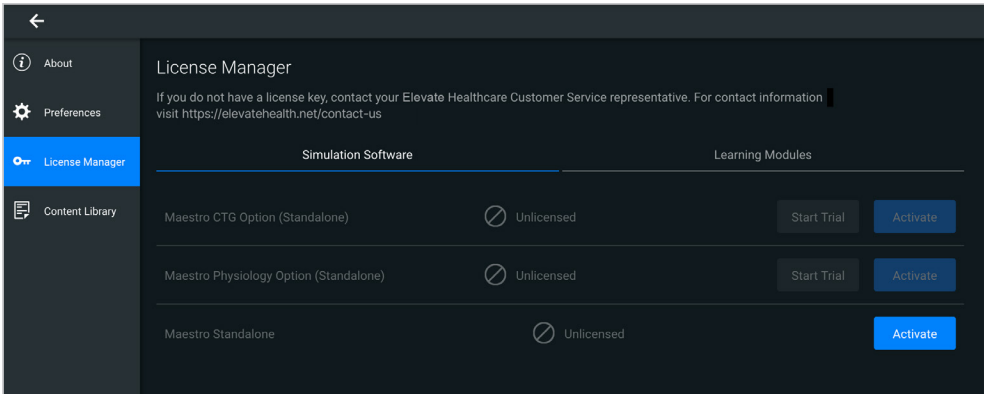
Note: Follow the same procedure to license the Maestro Physiology and CTG options.

Offline Activation

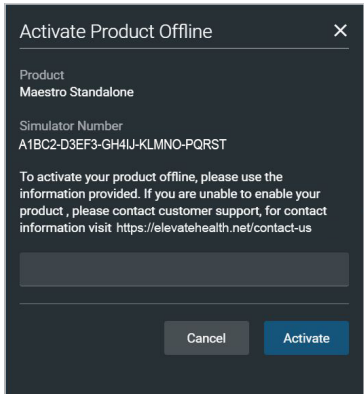
To activate the software license offline:

- a From the License Manager screen, on the Simulation Software tab, click **Activate**.

The Activate Product Offline screen appears.



License Manager Screen



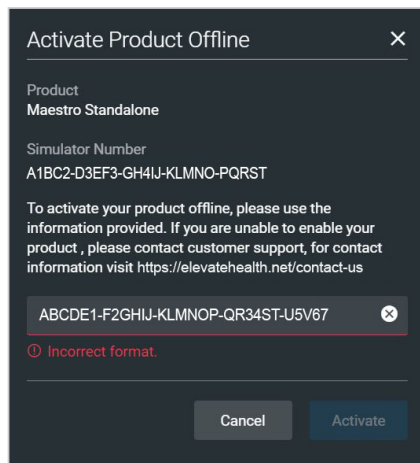
Activate Product Offline Screen

- b Call Customer Service with your License Key and 25-character Simulator Number (see *Contact Information on page 7*).

You will receive an activation key.

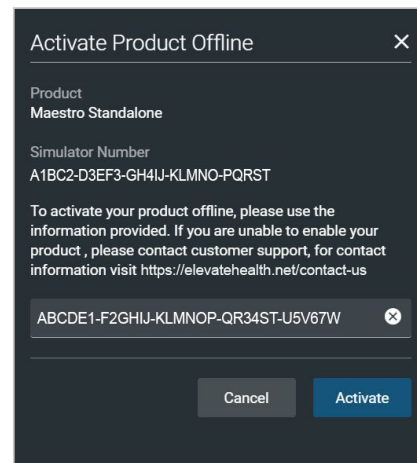
Installing Maestro Standalone for Windows

- c** Enter the license key provided. The Incorrect format message will appear until the full license key is entered.



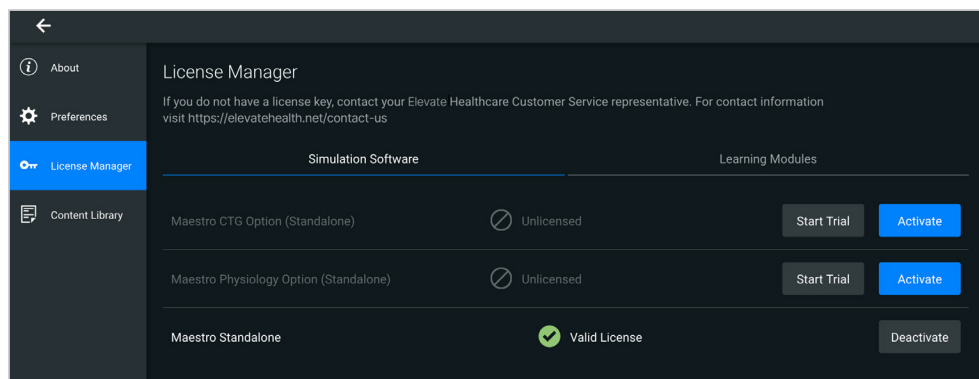
Activate Product Offline Screen

- d** When completed, click **Activate**. The Success message appears.



Activate Product Offline Screen

- e** Confirm the software license is activated on the License Manager screen. A "Valid License" indicator appears in line with the software.



Activated License

Note: Follow the same procedure to license the Maestro Physiology.

CONTACT US FOR MORE INFORMATION

Website: elevatehealth.net
Telephone: +1 941-377-5562 or 866-233-6384

