

LearningSpace Transcription Feature – Terms of Use

Effective Date: Nov 7 , 2024

Please read these Terms of Use carefully before enabling the Transcription feature in LearningSpace. By enabling this feature, you agree to the terms outlined below.

These Terms of Use are supplemental to the LearningSpace Data Protection Policy which can be found at <https://elevatehealth.net/legal>

1. Overview of the Transcription Feature

By activating the Transcription feature, you consent to the extraction, transmission, and processing of audio streams associated with new videos recorded or uploaded to LearningSpace. This processing is necessary to provide accurate transcription services and is performed securely using Microsoft Azure's US-based cloud services.

2. Data Processing and Deletion

- **Audio Stream Extraction and Transmission:** Upon enabling the Transcription feature, audio streams from videos recorded or uploaded to your LearningSpace instance will be automatically extracted. The audio files will then be transmitted to the Microsoft Azure cloud environment in the United States for transcription processing.
- **Processing of Audio Files:** In the Microsoft Azure cloud environment, the audio files will be processed to generate a text-based transcript. The processing adheres to Microsoft Azure's security protocols to ensure data confidentiality and integrity.
- **Data Retention and Deletion:**
 - **Audio Files:** After processing, the audio files are promptly deleted from the cloud environment and are not retained by Microsoft Azure or Elevate Healthcare.
 - **Transcription Data:** The completed transcription will be returned to your LearningSpace instance. Once the transcription is successfully delivered, it will also be deleted from the cloud environment.

For additional details on data processing, security, and privacy practices associated with Microsoft Azure, please refer to [Microsoft's Trust Center](#).

3. Data Location and Compliance

All transcription processing will occur within Microsoft Azure's US-based data centers. Microsoft's cloud services comply with industry standards to protect data during transmission and processing.

4. User Rights and Responsibilities

- **Acceptance of Terms:** By enabling this feature, you acknowledge and accept the data handling practices described in this document.
- **Access to Transcription Feature:** If you disable the Transcription feature, LearningSpace will no longer extract or process audio streams for new videos.
- **Data Privacy and Security:** You retain ownership of the content provided to LearningSpace, including audio and transcription files, and have the right to access, correct, and delete your data in line with Elevate Healthcare's data management policies.

5. Limitation of Liability

Elevate Healthcare and its providers are not liable for any unauthorized access to user data or any indirect, incidental, or consequential damages related to the Transcription feature. This limitation of liability is not intended to limit your rights under applicable law.

6. Amendments to Terms

Elevate Healthcare reserves the right to modify or update these Terms of Use to reflect changes in our services or compliance requirements. Users will be notified of any material changes, and continued use of the Transcription feature after such modifications constitutes acceptance of the revised terms.

For further information or assistance with the Transcription feature, please contact ls-support@elevatehealth.net.

By enabling the Transcription feature, you agree to these Terms of Use set forth by Elevate Healthcare.